

HUNT GROUP

Click the Edit link beside the Hunt Group to configure or view settings

GROUP > SERVICES > AUTO ATTENDANT > PROFILE

PROFILE

Change Hunt Group name and Caller ID information

- Assign a Department to the HG
- Configure HG Busy options
- Set group distribution policy (for detailed information about individual policies, click the Help button at the top right)
- Configure HG No Answer settings
- Configure Not Reachable settings (when all assigned Users have lost registration with the server)
- Configure Calling Line ID settings
- Add, remove, and reorder Users assigned to the HG

INCOMING CALLS

(present only if additional features have been assigned to the HG)

Configure and view settings for features such as:

- Call Forwarding Selective
- Alternate Numbers
- Call Forwarding Busy

MESSAGING

(present only if voice mail has been assigned to the HG)

Refer to Users > Messaging settings